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Docket No. AUS92001825US1 Seria	l No. <u>10/015,266</u> Atty: <u>AJP</u>	
Applicant: BROWN ET AL		_
X Transmittal Letter Amendment Amendment AF Ext. of Time IDS Statement Other	_X_ Certificate of Facsimile Notice of Appeal Appeal Brief (3 copies) Reply Brief Change of Address	
Deposit Acct. No. 09-0447		
Fees: Amendment Notice of	Appeal Appeal Brief	Other

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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no dersons are required to respond to a action of information unless it displays a velid OMB control number. Application Number 10/015.266 TRANSMITTAL Filing Date 12/12/2001 FORM First Named Inventor Michael Wayne Brown Art Unit 2642 Examiner Name Ublies, Marie C (to be used for all correspondence after initial filing) Attorney Docket Number Total Number of Pages In This Submission AUS920010825US1 **ENCLOSURES** (Check all that apply) After Allowance Communication to TC Fee Transmittal Form Drawing(s) Appeal Communication to Board Fee Attached Licensing-related Papers of Appeals and Interferences Appeal Communication to TC Petition Amendment/Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a After Final Provisional Application Proprietary Information Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Change of Correspondence Address Other Enclosure(s) (please Identify Terminal Disclaimer Extension of Time Request below): Express Abandonment Request Request for Refund Information Disclosure Statement CD, Number of CD(s) Landscape Table on CD Certified Copy of Priority Remarks Document(s) The Commissioner is authorized to charge payment of any necessary fees or credit any Reply to Missing Parts/ overpayments to deposit account 09-0447 Incomplete Application Reply to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name Amy J. Pattillo Signature Printed name Amy J. Kattillo Date 5/9/05 Reg. No. 46.983 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below: Signature Amy J. Pattilio Date 5/9/2005 679/05 Typed or printed name

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PATENT 10/015,266

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MAY 0 9 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of
Michael Wayne Brown, et al.

Serial No.: 10/015,266
Filed: 12/12/2001
Title: HOLD QUEUE WAIT
ESTIMATES
Atty Docket: AUS920010825US1

: Before the Examiner:

: Marie C. Ubiles
: Group Art Unit: 2642

: IBM Corporation (AP)
: c/o Amy J. Pattillo
: P.O. Box 161327
: Austin, Texas 78716

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Quynh H.

Nauven on May 9, 2005 by Amy J. Pattillo.

nature 7

Date

INFORMATION DISCLOSURE STATEMENT AND FEE TRANSMITTAL

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Applicants submit herewith patents, publications, or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication, or other information referred to herein is "prior art" for this information unless specifically designated as such.

AUS920010825US1

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists.

The attached form, a substitute for PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98(a)(1). Copies of each of the items on PTO-1449 are not required because each item cites a published US Patent Application or issued US Patent.

Applicants note that the enclosed Information Disclosure Statement is filed after the period described in 37 CFR 1.97(c), but before the payment of any issue fee. In accordance with 37 CFR 1.97(d), Applicants submit the statement specified in 1.97(e) and the fee set forth in 1.17(p). In particular, Applicants state in compliance with 1.97(e)(2) that no item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 1.56(c) more than three months prior to the filing of the enclosed Information Disclosure Statement.

For the fee set forth in 1.17(p) and any other fees related to the Information Disclosure Statement or any overpayment, the Commissioner of Patents and Trademarks is authorized to charge or credit Deposit Account No. 09-0447 for the necessary amount.

Respectfully submitted,

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Substitute for form 1449/PTO	Complete if Known			
	Application Number	10/015,266		
INFORMATION DISCLOSURE	Filing Date	12/12/2001		
	First Named Inventor	Michael Wayne Brown		

STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet

Complete if Known			
Application Number	10/015,266		
Filing Date	12/12/2001		
First Named Inventor	Michael Wayne Brown		
Art Unit	2642		
Examiner Name	Marie Übiles		
Attorney Docket Number	AUS920010825US1		

Examiner	No.1 Number-Kind Code ² // knows	Document Number	Publication Date	Name of Patentee or	Pages, Columns, Lines, Where	
initials*		Applicant of Cited Document	Relevant Passages or Relevan Figures Appear			
		^{US-} 5,946,386	8/1999	Rogers et al.		
		^{US-} 6,381,329	4/2002	Uppaluru et al.		
		^{US-} 6,522,743	2/2003	Hurd, Michael D.		
		^{US-} 6,845,155	1/2005	Elsey, Nicholas J.		
		^{US-} 6,826,276	11/2004	Brown et al.		
		^{US-} 6,842,767	2/2005	Partovi et al.		
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FOREIGN PATENT DOCUMENTS						
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